Presidents Letter February 11, 2023

## Fellow Owners:

I will be competing my year as President Friday. At that time I will be completling ten years on the BOD. It has been my privilege to serve you and I hope history will be kind to me regarding my care of 320 and it's residents. My basic goal was to treat you as I would want to be treated. The time for retirement for Donna Wilson and Richard Giglio is approaching. Donna's guidenance has been very helpful because she was our contact with PPPOA and WBF. Since she and Gary are or were owners of units in several buildings they had access to incites those BOD used to solve issues. Dr. Giglio was and is continuing to use his professional expertise in dealing with mechanical, plumbing, and construction issues. Our new BOD members have already begun serving to continue the transition. Mary Massaro and Jim were instrumental in changing the 'Domino Grill Area', with it's very basic utilitarian layout to the 'PPII Commons' with an almost award quality design. Cynthia Noonan has already taken on an improvement project for Gilligan's Island and pond area. Dave Heebner has offered several ideas to help improve the building. I can not forget to give a really humble and magnanimous 'thank-you' to Ted Downie. He has been our steady go-to expert in dealing with recalcitrant contractors, helped guide the Board in selecting vendors, and being the vanguard for our major roof, West hurricane wall repair, and, even now, the AC line replacement project. Ed DeJong has been our steady hand as secretary, has brought years of experience in the construction and contracting business experience to bear on our small organization. He is a calm guiding light in all thing business. What can I say about our new, almost elected President? (No, not Bidden or Trump!), John Craun. I was observed first hand and with awe at how he has dealt with the old and new management companies, always trying to help them understand our needs, never getting obviously angered, and following his well honed business rule of 'educating the person' to help them do their job better. He has single handedly completed getting all of our accounts accurate and up-to-date, made sure all funds held by our former management firm were transferred completely and accurately. And finally, I want to say a word of thanks to the really important and patient people on this work....our wives, husbands, and companions who have supported us in doing what had to be done to complete the work. They are the ones who did the typing, ran errands, delivered items, and answered the phone or doorbell.